

New FLICC/FEDLINK Web Site Debuts

Amidst all of the other news at the FEDLINK Fall Membership Meeting, staff members demonstrated the newly designed Web site to an audience of 70 attendees and to cybercast viewers.

FLICC began revising its Web Site in 2001, following focus group research, a literature review of Web design concepts and industry standards, and concept mapping exercises with members of the FEDLINK Advisory Council, staff members, and a Web design firm. The results determined both the new *positioning* of content as well as colors, graphics, design elements and other visuals all with an eye toward readability, access and ease of use.



New FLICC Home Page—<http://www/loc.gov/flicc>

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No Change Just to Change

Beyond the expanded navigation tools, the FLICC Web team approached the redesign as an enhancement rather than an arbitrary realignment of content. Most of the new subsections cover the same content areas and in most cases retained their original titles. The results of the extensive concept mapping exercises indicated that users liked the way the original Web page was structured. The Web team kept that organization in mind during the restructuring phase and changed only those areas that both the focus groups and the concept maps indicated needed reorganization.

The newest areas of the Web page include separate information about

FLICC and FEDLINK in two sections and a new section designed for vendors. The remaining subsections, What's New, Publications, Education and Training, Federal Library Resources, Contracting/Vendor Products and Services, Account Management, and OCLC have remained the same.

Navigation Tools Anchor Site

The main design element of the content pages behind the home page is a triple navigation system. The main pages of the site are presented in a visual navigation bar at the top of the page and remain consistent on all the main, secondary, and tertiary pages.

A *breadcrumb trail*, located right below the navigation icons, helps

see page 2, col. 1



New FLICC Main Navigation Bar

Web Site from page 1

users see where they have been and helps them track their progress through the site. The bread crumbs are *hot linked* so that users can jump back a page or a section as they travel through the main sections.

A grey index section, located on the left of all primary and secondary subsection pages, follows users as they drill down into detailed subject areas and makes returning to main sections or exploring other related topics easy. Users can use the side bar as a reference point, or link to the individual entries to build their own bookmarks.

Beyond the navigation tools, the Web site also features a set of common requests that appear on every main and secondary page. These features include Online Registration, Calendar, Staff Directory, and Search. With one click, users can register for services, check the day's events, send staff email and (soon) search the Web site by keywords.

Links Make the Site Work

The concept mapping phase of the project reinforced the "Web" like nature of the Internet. A

common item, like the video library, appeared in a variety of places on the concept maps. Rather than arbitrarily locating a link in just one section of the Web site, popular areas of the Web are now cross-linked on the indexes of multiple

sub-pages. This content design focuses on users to increase their speed in finding the items they need.

Sections are also *intralinked* by the navigation bars and crumb trails and then highlighted via the What's New page. No matter where users are on the first or second levels of the page, with one click they can access another content area of the FLICC Web site.

Good Transitions Ease Effects of Change

Staff members made helping users find their way around the new page a priority as well. The first breakthrough was to include a link at the bottom of the gray index box that swiftly takes users back to the old page. *Find it on the old page* appears on many of the section indexes and also appears on pages

marked as under construction when an old page exists in that area.



FLICC Will Offer Leadership Series

Through a special arrangement with the American Management Association, FLICC will be offering a three-part leadership series:

- | | |
|-----------------------------------|--------------------|
| • Developing Executive Leadership | February 4-6, 2003 |
| • Critical Thinking | April 8-9, 2003 |
| • Negotiating to Win | May 20-21, 2003 |

Regularly \$1675-\$1895, FEDLINK members will pay only \$385 per course, a savings of 80 percent or more! Watch you mail for details, or call FLICC at (202) 707-4800 for more information.

This link will remain hot for the first half of 2003 until all sections of the new site are complete and users have had some opportunity to work within the new design.

What's New Is Centerpiece

The most changeable section of the new Web site is the What's New page. This page highlights the latest additions to the site as well as timely subjects and new tools for users and customers. For regular users, this section will them to the newest information as well as serve as an update service on the goings on at FLICC/FEDLINK.

What's Next — Today and Tomorrow

Every active Web page is updated at least daily if not hourly. The FLICC/FEDLINK Web site is no exception. Not

After all of the original pages have been revamped and moved to the new format and design, the next major enhancement will be the addition of a search feature for just the FLICC/FEDLINK site. Although many search engines are no longer using metadata as a way to check content (they are searching text and page titles instead), the FLICC site will still use metadata content tags to facilitate the local searching feature. FLICC's search function is anticipated in the spring of 2003.

In the near future, staff will add buttons to the permanent navigation bars for online videos and other items.

User Input Will Drive the Site

From growing experience with the new site, the FLICC Web team will be updating and realigning content based on



only are new and revised items added daily, highlighted sections will be updated quarterly, monthly, and as needed.

The new Web page is already showing up more prominently on the Web's major search engines, thanks to a registration effort by staff members. Some search engine sites require registration fees; staff members only listed the FLICC/FEDLINK site with those that do not charge a fee.

user input. This input is invaluable to the growth and success of the page. Please send any comments, ideas, criticisms, and/or suggestions to the FLICC Web Team at fliccfpe@loc.gov. ■

OCLC News

OCLC Implements MARC 21 Changes

On December 1, 2002, OCLC began implementation of the changes in MARC 21 needed to support the revised rules in Anglo-American Cataloguing Rules (AACR2, 2nd ed., 2002 revision, Chapter 12). Chapter 12 encompasses continuing resources, whether successively issued (i.e., serials) or integrating (e.g., updating databases, updating loose-leaves, updating Web sites).

The changes at OCLC will occur in two phases. In Phase 1, OCLC will implement the changes announced in Technical Bulletin 247: OCLC-MARC Format Update 2002. In Phase 2, OCLC will define code *i* in the fixed-field element *BLvl* (Bibliographic Level) to indicate that a work is an integrating resource. Phase 2 will be implemented no earlier than July 2003.

Between December 2002 and the implementation of *BLvl* code *i*, follow these guidelines:

- Continue to use *BLvl* code *m* when coding a record for an integrating resource.
- Add a serial 006 field to records you input or replace for integrating resources.
- In field 006, use code *k* in *Freq* (Frequency), when appropriate, to indicate that an integrating resource is continuously updated.
- Use codes *d*, *l* and *w* in *SrTp* (Type of Continuing Resource), when appropriate, to indicate that an integrating resource is an updating database, loose-leaf or Web site.
- Use code 2 in *S/L* (Entry Convention) to indicate that the record was formulated using the revised rules for integrated entry.

OCLC's *Technical Bulletin 247* (TB247) announces these changes to OCLC-MARC records based on MARC 21 Format for Bibliographic Data Update (October 2001), MARC 21 Bibliographic and Authority New Data Elements Technical Notice (June 2002) and MARC Code List Technical Notices and Updates.

TB247 also includes information about MARC coding practices for integrating resources. On December 1, 2002, OCLC began implementation of the changes in MARC 21 needed to support the revised rules in *Anglo-American Cataloguing Rules*, in particular, chapter 12. Chapter 12, previously titled "Serials," now encompasses all continuing resources. Rules for integrating resources both in print (loose-leaves) and electronic format (updating databases and Web sites) have also been added to this chapter, to accommodate the seriality aspects of both serials and integrating resources.

TB247 is available at <http://www.oclc.org/technicalbulletins/247/>.

For more information on MARC coding and AACR2 rule changes, please call Anne Harrison at 202-707-4834 or send email to anha@loc.gov.

OCLC Connexion Tutorial Now Available

OCLC has just released a self-paced, interactive tutorial for OCLC Connexion. It provides both an introduction and a workflow-oriented approach to searching and cataloging. Within the tutorial, you can print review pages and use them later for online practice or as job-aids. The tutorial is suitable for existing and new OCLC cataloging users as well as cataloging users migrating from Passport. The tutorial is web-based and is best viewed with Internet Explorer version 4.01 or higher as Netscape browsers cannot support this tutorial.

To run the tutorial, go to this URL: <http://www.oclc.org/connexion/support/training/connexiontutorial/ovuefnl/>, or visit the OCLC Connexion home page at <http://www.oclc.org/connexion/> and click on the link to the *Using OCLC Connexion: An OCLC Tutorial*, in the gray box to the right.

Release Dates for Windows Client Interface to OCLC Connexion

OCLC will introduce its Windows client interface to OCLC Connexion in the second quarter of 2003. To learn more about the details of the client's features and OCLC's plans for implementation, point your browser to <http://www.oclc.org/connexion/features/client/> to view the data online or print the .pdf version for offline reading.

OCLC plans to release three versions of the client:

- Release 1 scheduled for the second quarter of 2003, will include interactive, online functionality along with macros and labels.
- Release 2 planned for the third quarter of 2003, will add functionality for cataloging electronic resources and performing NACO activities for authority records. (Both of these capabilities are in the current OCLC Connexion browser interface.)
- Release 3 scheduled for the fourth quarter of 2003, will add additional offline and batch functionality, including offline local files and other "CatME-like" functions.

OCLC will continue to add information to their Web site in the coming months. For more information on the OCLC Connexion Windows client, please call Anne Harrison at 202-707-4834 or send email to anha@loc.gov.

Questions:

Call a FEDLINK OCLC Information Specialist at (202) 707-4848, or email us at askfno@loc.gov

Reminder:

OCLC is on the World Wide Web at <http://www.oclc.org>

OCLC Ends Support for Old Versions of CatME for Windows

OCLC ended support for CatME for all versions of CatME except versions 2.10 (English) and 2.11 (Spanish) on October 31, 2002. If you are still using an older version of CatME, please upgrade to CatME version 2.10 or 2.11 as soon as possible. CatME software is available for download from the OCLC web site and it is included on the OCLC Access Suite compact disc. Consult the CatME home page at <http://www.oclc.org/catme/> for information on downloading the software or ordering the OCLC Access Suite CD.

CatME versions 2.10 and 2.11 are the final releases of CatME software. The OCLC CatME team is now focusing on developing the new Windows client for OCLC Connexion, which will incorporate CatME-like batch and offline functionality. Eventually, Connexion will replace all currently existing cataloging interfaces including CatME. However, OCLC does not have a timeframe for when CatME 2.10 and 2.11 support will end. It will be sometime after 2004, when all CatME functionality has been added to Connexion, and when CatME users have had time to migrate to the new interface. OCLC will notify users at least one year in advance of discontinuing CatME.

FEDLINK has currently scheduled hands-on workshops on cataloging with CatME for February 12, 2003 and April 22, 2003. Please visit the FEDLINK web page for online registration and course descriptions: <http://www.loc.gov/flicc/edutaining.html>. For more information on CatME, please call Anne Harrison at 202-707-4834 or send email to anha@loc.gov.

OCLC No Longer Supports Netscape Version 4.x

To continue developing OCLC Connexion for the latest Internet browser software, OCLC has found it necessary to discontinue supporting older versions of Netscape. As of January 29, 2003, OCLC Connexion will no longer operate using Netscape versions 4.x. OCLC Connexion users logging on with these older versions of Netscape will begin seeing a warning message in late November encouraging them to upgrade to a higher version.

OCLC recommends that you install the latest versions of both Internet Explorer 5.5, 6.0 or versions 6.2 and higher for Netscape. See the document at http://connexion.oclc.org/html/corc/gs_login_sysreq_hardware_software.html for details on hardware and software requirements. ■

OCLC Institute Offers Mind Leaders

Everyone on your staff needs technical skills, no matter where they work in the library. FEDLINK and the OCLC Institute now offer a year's subscription to high-quality online technical courses by MindLeaders, a world leader in distance learning. The MindLeaders catalog of over 600 online technical courses—divided into four major course groups—provides breadth and depth in select topical areas that are relevant to your library's everyday operations and future growth.

Web-based learning provides effective, convenient and easy-to-use self-paced training taught through a personal computer. A one-year subscription to MindLeaders gives your staff and users time to learn and master the material. Even new courses, added quarterly to the MindLeaders course groups during the

subscription year, are accessible to the user without additional cost.

The OCLC Institute provides access to four MindLeaders course groups:

- End User Desktop Computing (180 courses in 39 series), \$59.95
- Technical General (194 courses in 31 series), \$119.95
- Technical Microsoft Certified Systems Engineer (MCSE) (147 courses in 37 series), \$119.95

- Technical Web Development (81 courses in 16 series), \$119.95

Libraries can purchase individual or group one-year subscriptions to

one or more MindLeaders course groups. The OCLC Institute accepts payment by credit card, check, purchase order and "Bill through Network." To view course descriptions or access a free course demo and/or order form, go to <http://institute.oclc.org>. ■

MindLeaders

**FEDERAL LIBRARY AND INFORMATION CENTER COMMITTEE
FEDLINK NETWORK OPERATIONS
LIBRARY OF CONGRESS**



Mailing Address:
FLICC/FEDLINK
Library of Congress
101 Independence Avenue S.E.
Adams Bldg—LA217
Washington, D.C.
Phone: (202) 707-4800
Fax: (202) 707-4828

Dear FEDLINK OCLC User:

If your agency has not yet executed your FEDLINK IAG, you have not yet established an obligation for FEDLINK services. (If you have sent us your signed IAG, we want to thank you and ask you to disregard this notice!)

Without an executed (signed) IAG, your agency may not make use of OCLC services for this fiscal year, unless you have advance subscriptions. **If you use OCLC services without an executed FEDLINK IAG or active subscription, you are in violation of the Federal Government's Anti-Deficiency Act (31 U.S. Code 1341) and could be subject to penalties under that act.** Therefore, I advise you to cease activity on the OCLC system until you have been able to submit a signed inter-agency agreement to FEDLINK. **It is your responsibility to ensure that your usage of OCLC services is properly authorized.**

If you have not yet registered for FEDLINK services, visit FEDLINK's online registration system (URL: <http://lcweb.loc.gov/flicc/>). Your IAG will be ready for printout within 72 hours. If your agency is under a continuing resolution and you have not yet received your 12-month funds allocation, you may want to sign an interagency agreement for an apportionment of funding in order to obtain your OCLC services; then amend your IAG when your full budget is available. If you need assistance with registering, please call the FEDLINK Fiscal Hotline at 202-707-4900. If you have questions about OCLC access or charges, please call Patrick Miller, OCLC Information Specialist, at 202-707-4846, or email to askocfno@loc.gov. He can assist you in adjustments to the system if you must cease use for a week or more.

If you have any questions or want to verify the status of your registration or signed IAG for FY2003, please contact the FEDLINK Fiscal Hotline at 202-707-4900 or at fliccfo@loc.gov. Let us know how we can assist you in getting your OCLC services up and running for the new fiscal year.

Sincerely,

Susan M. Tarr
Executive Director
Federal Library and Information Center Committee



This Just In...

CourtLink Now Available Through FEDLINK

CourtLink, a service of LexisNexis, offers online access to court records across the U.S. – including district court and bankruptcy records. The service's robust searching, retrieving and automated notification capabilities facilitate the discovery process. Advanced searching of their extensive historical database allows users to pinpoint searches by selected criteria. Advanced notification features, Alert and Track, deliver notices about newly filed cases or new activity in existing cases of interest. Pricing is transactional with fixed rate pricing available based of frequency of use. For more information, visit their Web site at <http://www.lexisnexis.com/courtlink>.

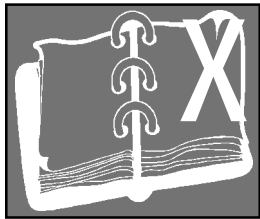
Two FEDLINK Member Events Videos Now Online

If you missed the Fall FEDLINK Membership Meeting or the Fall OCLC Users Group Meeting, you can view both of these videos online! Just point your browser to <http://lcweb.loc.gov/flicc/vidlib.html> and connect to the event.

The Fall Membership Meeting featured Suzanne Grefsheim, NIH, Barbara Wrinkle, Air Force, and Susan M. Tarr, FLICC, on the FAIR Act inventory and competitive outsourcing.

The Fall OCLC Users Group meeting included in-depth presentations on OCLC Connexion, OCLC's digital and preservation resources and Question Point, the joint Library of Congress/OCLC digital reference project.

Both online videos require a free RealMedia plugin to view the events.



Save the Date!

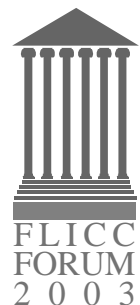
FLICC Forum on Federal Information Policies *Enterprise Content Management: Responsibility for the 'I' in IT*

**Wednesday, March 19, 2003 at
The Library of Congress**

Join information professionals, government officials, industry leaders, and others at the Library of Congress for the 20th Annual FLICC Forum on Federal Information Policies. This year the Forum will address such questions as

- What is the current policy context for federal content management?
- What pending or future policy initiatives could spur the U.S. government to balance the attention and resources it expends on technology with equal effort and funding to manage information content?
- What is the policy framework most likely to achieve these parallel and equally challenging goals?

Mark your calendar today and watch your mail in January for more information and details on this important event.



Customer Service Principles Guide the Head of Member Services

Ruby Thomas, Head of Member Services/Accounts Receivable, has been with FEDLINK since 1991. She began working for FEDLINK as a contractor in the Fiscal Operation's Accounting Unit and then joined the organization permanently in 1994 as Head of Member Services/Accounts Receivable.

Prior to joining FEDLINK, Thomas was an Escrow Analyst for the American Security Corporation and assistant supervisor for the Associated Mortgage Company. She later joined the Communication Satellite Corporation (COMSAT) as an accountant, and was later promoted to Supervisor of Accounts Receivable and Contract Accounting. Before joining FEDLINK she spent eight years with the Federal National Mortgage Association (FNMA) as an assistant manager of reports and control.

Thomas is a graduate of Howard University in Washington, D.C., receiving a Bachelor of Business Administration degree, with a major in accounting and minor in economics. In 1999 she received a Master of Divinity from Howard University, and in 2002 she completed her Doctorate of Ministry, also from Howard University. Last month she was ordained in the African Methodist Episcopal Church.

For FEDLINK, Thomas manages the interagency agreement and delivery order processes, the FEDLINK Fiscal Hotline, and the rest of the Accounts Receivable Section for Fiscal Operations. Last fiscal year, her section processed registrations for more than \$95 million service dollar transactions and 3,000 interagency agreements between FEDLINK and federal agencies across the nation, including federal agencies and military installations abroad. She is also responsible for creating more than 8,000 delivery orders annually for 100 information services vendors. She credits her section's success to her team of five technicians for their work ethic, commitment and devotion.

Thomas designed, coordinated, and implemented FEDLINK's Online Registration system which allows members across the globe to procure their information services electronically through FEDLINK. She also automated the FEDLINK billing process to allow accounts receivable transactions to be uploaded from the FEDLINK financial system into the central accounting system and to print a billing document for members automatically. Also in 1999, she implemented a scanning operation to import delivery orders from the FEDLINK financial system into a scanning system so that contracts staff could receive and sign the delivery orders electronically internally and then forward paper copies onto the vendors. The documents

"I am committed...to ensuring that the FEDLINK program helps its customers face the challenge of providing information services to our nation efficiently, effectively, and economically."

—Ruby Thomas, Head, Member Services/Accounts Receivable

are then maintained permanently in the electronic filing system.

Thomas consistently strives to improve work processes, with the understanding that efficiency yields better service. "I am committed to providing superior customer service and to ensuring that the FEDLINK program helps its customers face the challenge of providing information services to our nation efficiently, effectively, and economically," said Thomas.

Thomas has been busy with school and work responsibilities, but now with her degrees in hand, she hopes to return to favorite hobbies of sewing, crafts, and gardening. ■

FLICC/FEDLINK CALENDAR KEY

¹ **FEDLINK TRAINING CLASS:** REGISTRATION IS MANDATORY. CALL (202) 707-4848.

² **THE FEDLINK TRAINING ROOM** IS LOCATED AT THE LIBRARY OF CONGRESS, ADAMS BLDG., ROOM 216, 2ND ST. AND INDEPENDENCE AVE. SE, WASHINGTON, D.C.

³ **FLICC EDUCATIONAL PROGRAM:** REGISTRATION IS MANDATORY. CALL (202) 707-4800, UNLESS INSTRUCTED OTHERWISE IN THE CALENDAR LISTING.

⁴ **PREREQUISITES** FOLLOW:

- **CATALOGING MICROENHANCER—**
PREREQUISITE: UNDERSTANDING OF THE MARC FORMAT AND CATALOGING PRINCIPLES, INTRODUCTION TO SEARCHING OCLC OR EQUIVALENT EXPERIENCE.
- **COPY CATALOGING ON OCLC—PREREQUISITE:**
INTRODUCTION TO SEARCHING OCLC.
- **CORC PATHFINDERS—PREREQUISITE:**
EXPERIENCE USING NETSCAPE OR INTERNET EXPLORER.
- **FINDING IT: INTRODUCTION TO RESEARCH ON THE WORLD WIDE WEB—PREREQUISITE:**
EXPERIENCE USING THE WORLD WIDE WEB.
- **OCLC AUTHORITIES—PREREQUISITE:**
INTRO TO SEARCHING OCLC; COPY CATALOGING ON OCLC
- **OCLC CONNEXION OVERVIEW—**
PREREQUISITE: INTRO TO SEARCHING OCLC; COPY CATALOGING ON OCLC; KNOWLEDGE OF CATALOGING AND THE MARC FORMAT.
- **WEB INTERFACE TO THE OCLC ILL SUBSYSTEM—PREREQUISITE:** INTRODUCTION TO SEARCHING OCLC.

FOR INFORMATION ON COURSES NOT APPEARING
IN THIS EDITION OF THE CALENDAR,
VISIT THE FLICC/FEDLINK WEB SITE AT
HTTP://WWW.LOC.GOV/FLICC.

REQUEST ADA ACCOMMODATIONS
FIVE BUSINESS DAYS IN ADVANCE AT

(202) 707-6362 TTY OR ACA@LOC.GOV.

JANUARY

- 7 INTRODUCTION TO SEARCHING OCLC¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125
- 7 FEDLINK VENDOR BRIEFING:
RAPSHEETS.COM**
9:30AM - 11:30AM OR 1:30PM - 3:30PM
NATIONAL DIGITAL LIBRARY LEARNING CENTER
LIBRARY OF CONGRESS—MADISON BUILDING
FREE—REGISTRATION REQUIRED
- 8 WEB INTERFACE TO THE OCLC ILL
SUBSYSTEM¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED⁴
- 9 COPY CATALOGING ON OCLC¹**
9:00AM - 4:00PM
FEDLINK TRAINING ROOM²
\$125—PREREQUISITE REQUIRED⁴
- 13 FLICC ORIENTATIONS TO FEDERAL LIBRARIES
AND INFORMATION CENTERS SERIES
SENATE LIBRARY³**
TIME TO BE ANNOUNCED
FREE—REGISTRATION REQUIRED
- 14 FEDLINK VENDOR BRIEFING: NATIONAL
DIGITAL ARCHIVE**
1:30PM - 3:30PM
NATIONAL DIGITAL LIBRARY LEARNING CENTER
LIBRARY OF CONGRESS—MADISON BUILDING
FREE—REGISTRATION REQUIRED
- 15 FEDLINK VENDOR BRIEFING: NATIONAL
DIGITAL ARCHIVE**
9:30AM - 11:30AM
NATIONAL DIGITAL LIBRARY LEARNING CENTER
LIBRARY OF CONGRESS—MADISON BUILDING
FREE—REGISTRATION REQUIRED
- 16 OCLC CONNEXION DEMO¹**
9:00AM - 11:00AM
FEDLINK TRAINING ROOM²
FREE
- 16 FEDLINK VENDOR BRIEFING: WEST GROUP**
1:30PM - 3:30PM
NATIONAL DIGITAL LIBRARY LEARNING CENTER
LIBRARY OF CONGRESS—MADISON BUILDING
FREE—REGISTRATION REQUIRED
- 17 LIBRARY TECHNICIANS TELECONFERENCE
SERIES (FIRST OF THREE)
SOARING TO EXCELLENCE IX³**
9:00AM - 11:30AM
LIBRARY OF CONGRESS
MARY PICKFORD THEATER (3RD FLOOR)
\$70—INCLUDES ALL THREE SESSIONS

*Great
Escapes!*

Reminder:
Cancellations for
FLICC Educational Programs
 Cancellations must be called into the FLICC
 office (202-707-4800)
 48 hours prior to the start of an educational
 program or the full fee will be charged.

22 FEDLINK VENDOR BRIEFING:
INFOUSA
 9:30AM - 11:30AM OR 1:30PM - 3:30PM
 NATIONAL DIGITAL LIBRARY LEARNING CENTER
 LIBRARY OF CONGRESS—MADISON BUILDING
 FREE—REGISTRATION REQUIRED

28 FLICC BROWN BAG
SEARCH ENGINES³
 12:00NOON - 2:30PM
 THE LIBRARY OF CONGRESS
 FREE—REGISTRATION REQUIRED

*Bring Your
Lunch!*

FEBRUARY

4-6 FLICC/AMA INSTITUTE
DEVELOPING EXECUTIVE LEADERSHIP³
 9:00AM - 4:00PM
 THE LIBRARY OF CONGRESS
 \$385—REGISTRATION REQUIRED

*AMA
Special!*

5 SEARCHING AND ADMINISTERING
FIRSTSEARCH¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125

6 FINDING IT: INTRODUCTION TO
RESEARCH ON THE WORLD
WIDE WEB¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125—PREREQUISITE REQUIRED⁴

12 CATALOGING MICROENHANCER¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125—PREREQUISITE REQUIRED⁴

14 FLICC BROWN BAG
BALANCED SCORECARD
 12:00PM - 3:00PM
 FREE—REGISTRATION REQUIRED

*Bring Your
Lunch!*

19 OCLC CONNEXION OVERVIEW¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125—PREREQUISITE REQUIRED⁴

26 CATALOGING ELECTRONIC SERIALS²
 9:00AM - 4:00PM
 LIBRARY OF CONGRESS
 MUMFORD ROOM (6TH FLOOR)
 FEE TO BE ANNOUNCED
 REGISTRATION REQUIRED

28 LIBRARY TECHNICIANS TELECONFERENCE
SERIES (SECOND OF THREE)
SOARING TO EXCELLENCE IX³
 9:00AM - 11:30AM
 LIBRARY OF CONGRESS
 MARY PICKFORD THEATER (3RD FLOOR)
 \$70—INCLUDES ALL THREE SESSIONS

MARCH

5 INTRODUCTION TO SEARCHING OCLC¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125

6 COPY CATALOGING ON OCLC¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125—PREREQUISITE REQUIRED⁴

7 WEB INTERFACE TO THE OCLC ILL
SUBSYSTEM¹
 9:00AM - 4:00PM
 FEDLINK TRAINING ROOM²
 \$125—PREREQUISITE REQUIRED⁴

19 FLICC FORUM ON FEDERAL INFORMATION POLICIES
ENTERPRISE CONTENT MANAGEMENT:
RESPONSIBILITY FOR THE "I" IN IT³
 9:00AM - 4:00PM
 LIBRARY OF CONGRESS
 FEE TO BE ANNOUNCED
 REGISTRATION REQUIRED

Editorial Staff

FEDLINK Technical Notes is published by the Federal Library and Information Center Committee. Send suggestions of areas for FLICC attention or for inclusion in *FEDLINK Technical Notes* to:

FEDLINK Technical Notes

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 Adams Bldg., Room 217
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 FEDLINK Fiscal Operations:
 Phone (202) 707-4900 • Fax (202) 707-4999

Email: fliccfpe@loc.gov • Web Site: <http://lcweb.loc.gov/flicc>

Executive Director:	Editor-In-Chief:	Editorial Assistant:
Susan M. Tarr	Robin Hatziyannis	Mitchell Harrison

FLICC was established in 1965 (as the Federal Library Committee) by the Library of Congress and the Bureau of the Budget for the purpose of concentrating the intellectual resources of the federal library and related information community. FLICC's mission is to foster excellence in federal library and information services through interagency cooperation and to provide guidance and direction for the Federal Library and Information Network (FEDLINK).



Web Citings

NTIS Redesigns Its Web Site

As part of its efforts to ensure key scientific, technical and business-related government information is easily accessible online and permanently available, the National Technical Information Service (NTIS) at the Department of Commerce has released a new version of its Web site at <http://www.ntis.gov>.

Search the NTIS Database from 1990 forward

NTIS has upgraded its bibliographic database system and has made all entries since 1990 searchable. Users can access information on more than 750,000 government research information products from this Web site.



Link to Full Text Documents

Because many government agencies have their most recent reports available on their Web sites, NTIS has added links directly to these reports. When a report is available, users will see a link on the right side of the bibliographic screen.

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